

## **SC.SIDEM.SRL POLICY**

As a producer of first assembly parts and auto spare parts, SC.SIDEM.SRL wishes to be among the best and satisfy all its customers requirements, specified or not.

For the purpose of achieving the set objectives, this policy is analysed for its continuous suitability, the necessary resources are ensured, new spaces and machinery are allocated, as well as the necessary support for continuous improvement for the effectiveness of the quality management system according with the IATF 16949:2016 standard.

For the purpose of satisfying the OE and OEM market requirements, the necessary resources are ensured for documenting and implementing customer specific requirements, including retention of OE and OEM documents for 15 years.

Total Quality Management and Customer Satisfaction is our main priority.

The organization considers that the quality performance is also realised by permanent acknowledgement and training, of all the employees, in the quality field, and for that SIDEM will provide the necessary trainings, equipment and materials, in order to achieve all the objectives regarding quality.

We are aware that our organizations future, and implicitly our own, depends on the quality of our work and of our products, and we are aware that only in a safe, clean and organized environment, Quality can prevail.

Sidem will not make any decision that will reduce the quality of our parts or our customers satisfaction.

SIDEM relies on the abilities, experience and personal development of all its employees.

SIDEM employees respect the Sidem values and principles: cooperation, integrity, dynamism, excellence and co-responsability.

Sidem employees are encouraged to report any identified problem, may it be existent or potential, to any hierarchical chief, for the purpose of correcting and preventing it.

The entire personnel commits to continuously improve the processes, the products and the quality management system.

SIDEM will not tolerate bribery or corruption activities, and for this purpose will take measures for preventing them in its bussiness.

SIDEM commits to respect all the legal requirements, paying special attention on the environment and on health and safety at work.

SIDEM commits to conduct bussines in an honest and etical manner. We act professionally, just and with integrity in all our bussiness relationships, regardless the country where we operate.

General Manager,  
Alin Covașă

Date: 12.09.2017